

## SCAS licenses FastText from Tel Trak for Community First Responders

FastText enables Control to monitor the status and capture key metrics of CFR teams

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Tel Trak Technologies Ltd is pleased to announce South Central Ambulance Service NHS Trust (SCAS) has licensed FastText for the whole of Berkshire, Buckinghamshire, Oxfordshire and Hampshire.

FastText is an effective low cost solution developed to track the status of and communicate with a mobile workforce such as Community First Responders and Paramedics.



FastText is a java program which runs on mobile phones and allows the user to select from a predefined menu and send a time stamped text message. Community First Responders can report their status to Control quickly and easily with a couple of clicks on their mobile e.g. ON DUTY, AT SCENE, MT&AVAILABLE.

Key metrics such as response time information (e.g. AT SCENE time) can also be easily and accurately captured. A web based configurator allows the ambulance service to define their own set of predefined messages (e.g. OFF DUTY, CLEAR AT SCENE etc.) which can be downloaded over the air to each mobile phone.

Rob Ellery, Head of Planning (Operations) at SCAS, commented 'Hampshire had been using FastText with all their Community First Responders and RRVs reliably for a number of years. After an internal review we have decided to roll this system out across SCAS. FastText works well with our new C&C system and SMS texting means we avoid the variable delays associated with paging when communicating with our Community First Responder teams'.

For further information please contact:

### Press Contacts

Richard McPartland

Tel : +44 7791 081 583

Email: [richard@teltrak.com](mailto:richard@teltrak.com)

Web: [www.teltrak.com](http://www.teltrak.com)

### About Tel Trak Technologies Ltd.

Tel Trak Technologies Ltd provides cost effective solutions for status messaging and communicating with a mobile workforce. Tel Trak have developed a range of SMS text based applications for sending/receiving messages from Windows/Vista PCs and mobile phones. These status messaging systems are ideal for organisations and businesses which need to both communicate with and manage key performance metrics for a mobile workforce.

