



## FastText messaging for Community First Responder Schemes & Out of hrs

Improve communication &  
measured response times

### Key Benefits

- Community Responders can report their status quickly and easily with a couple of clicks on a mobile e.g. ON DUTY, AT SCENE, OFF DUTY
- Capture response time information (e.g. AT SCENE time) easily and accurately.
- Communicate with & manage your mobile workforce
- Resources can be quickly stood down for less serious incidents
- Very easy to operate compared to a radio - a simple couple of clicks to send a time stamped status text message

### Phones supported

Java MIDP 2.0 phones including:

Most Nokia phones including Nokia 3109, 3110, E51, 6021, 6300

### Integration with main C&C system

The control room end of the FastText system can either be operated as a standalone system on a desktop PC or integrated with the main C&C system. Currently a GD92 interface is available. Please ask about interfacing to other systems.

### For further information please contact:

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## FastText Status Messaging System Costs

### PC Software Packages for Control Room

		Price ex VAT	
Status messaging software plus	Tel Trak status messaging software <ul style="list-style-type: none"> <li>• Priority texting</li> <li>• Group texting</li> <li>• Reply function</li> <li>• Support for 1000 phones (can be easily increased if required)</li> <li>• Message delivery confirmation</li> </ul>	£2500	
GD92 interface	To interface to Fortek Medic C&C system	£3,000	
Installation	Tel Trak will come to your premises in England or Wales and install the software. There is a modest extra travel cost for installations in Scotland.	£200	
Interface to other C&C systems	Requires agreement and cooperation with C&C software company.	Price on application	

Tel Trak can also provide the Windows XP Pro PC or laptop. Tel Trak use Dell PC/laptops with a 3 year warranty and with built in network capability to allow integration with your existing C&C software.

### Java MIDP2.0 FastText Applications for Mobile Phones

Java application to enable rapid sending of predefined status and alert sms messages to a central office from Java MIDP2.0 enabled mobile phones.

Packages		Price ex VAT	
FastText MIDP2.0 site licence	Configure your own SMS message menu(s) Unlimited download of the java midlet to as many MIDP2.0 compatible phones as required	£8000/county	

### Maintenance

Annual maintenance charge	<ul style="list-style-type: none"> <li>• maintain FastText configurator website</li> <li>• train up at least 2 personnel</li> <li>• telephone support 8am – 8pm</li> <li>• out of hours 8pm – 8am cover</li> <li>: use back up system</li> <li>• any problems to be logged by customer and reported</li> </ul>	£2750pa	
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